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Bib Data Sheet

CONFIRMATION NO. 4875

SERIAL NUMBER 10/090,395	FILING DATE 03/04/2002 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. 01-4006
APPLICANTS Patrick Peterson, Cambridge, MA; Michael Decerbo, Watertown, MA;				
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/08/2002				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature _____ Initials _____	STATE OR COUNTRY MA	SHEETS DRAWING 43	TOTAL CLAIMS 30
INDEPENDENT CLAIMS 6				
ADDRESS Leonard C. Suchyta c/o Christian Andersen Verizon Services Group 600 Hidden Ridge, HQE03H01 Irving, TX 75038				
TITLE Apparatus and method for logging events that occur when interacting with an automated call center system				
FILING FEE RECEIVED 1172	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	